

# Panasonic

*Drive-Thru Automated Greeter*



## Panasonic's Drive-Thru Automated Greeter... automatically keeps you in touch with your customers.



The Panasonic Drive-Thru Automated Greeter is designed to welcome and provide pre-recorded information to your customers. Greeter functions are easily configured using the system keypad and clearly viewed on an alphanumeric LCD display. Message programming is available through an external speaker/microphone/headset or through a user-supplied audio channel.

## How It Works

When a vehicle is detected at the speaker post, the Panasonic Automated Greeter plays one of several pre-recorded messages to your customer. Any one of these messages can be manually selected or automatically scheduled based on the time of day and the day of the week. This powerful programming flexibility minimizes the need for human intervention and ensures message consistency. As one of the most advanced customer greeters on the market today, designed especially for quick-serve restaurant operations, the Panasonic Drive-Thru Automated Greeter offers increased utilization of labor, enhanced speed of service and maximized customer communication.

## Message Programming Basics

- Record messages up to 25 seconds in length for each of 8 available message slots. This means you can have 8 different messages up to 25 seconds each. The timing of each message is independent of the others.
- A ninth message slot can be used to record a message up to 40 seconds -- an ideal amount of time to communicate closed store status and hours of operation.
- A visual count-up of seconds during recording is displayed, allowing employees to measure the length of each message. The total time displays and counts down when a message is triggered.
- Pre-recorded messages can be downloaded to the Panasonic Automated Greeter from a recorder or other device via the standard external input jack. Alternately, recordings can be made through the included Panasonic Headset.
- The Panasonic Automated Greeter can be programmed to have messages play to completion, without allowing an employee to interrupt, or to have messages pre-empted by pressing the Talk button on the drive-thru order taker.

## Message Programming By Day Part

- Customize your individual messages for specified times of the day and/or week. For example, a message may be recorded as a late night message, designed for play from 9:00 PM until 1:00 AM on Friday and Saturday.
- Program each message to automatically activate in designated time periods on different days. Instead of manually switching from a breakfast, to a lunch, to a late afternoon day part message, the Panasonic Automated Greeter automatically cycles to the next message programmed for each day part and/or day of the week.

- Program a delay by day part. You determine the wait time before a message begins once the customer drives up to the menuboard. The pre-recorded message can be set to play only if an employee has not addressed the customer within the specified time.
- Program a repeat by day part. You determine the wait time before a message repeats if the customer remains at the menuboard. When the store is closed, management may set the after hours message to repeat after the specified time.
- Program automatic outbound volume adjustment by day part. During peak hours, program a higher outbound volume. During late night hours, set outbound volume to automatically change to a lower volume.

## System Features & Benefits

- 2-Line x 16 Character LCD Display – Large, alphanumeric display makes it easy to follow lead-through prompts during programming and review of settings.
- Tamper-Resistant Program Lock – When enabled, a user-programmable four-digit lock code denies access to changing any operating parameters or outgoing messages.
- Non-Volatile Memory – In the event of power loss or power fluctuations, all messages and day part programming are retained.
- Battery Date/Time Back-up – An internal rechargeable battery maintains date and time data in the event of a power outage.
- Standard RS485 Communications – The Panasonic Automated Greeter is designed with expandability for future program downloading from a PC or other possible applications to maximize your investment.

## Sound Value

- The standard Panasonic Headset positions the microphone close to the employee's mouth producing high-quality, consistent audio recordings. It also allows message review through the headset instead of a separate speaker, reducing kitchen noise.
- A built-in Low Pass Record Filter reduces ambient restaurant noise when recording for crisp, clear outbound messages.
- Panasonic has a solid reputation for audio technology.



For more information call 1-800-532-1772, email [possales@us.panasonic.com](mailto:possales@us.panasonic.com), or visit [www.panasonic.com/pos](http://www.panasonic.com/pos)

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